LiteCone

FOR INSURANCE · INTAKE AND SUBMISSIONS SPECIALIST · AI WORKER

Co-Decision starts at intake.

AURA reads what arrives and chases what is missing, so the straightforward cases stop queueing behind the ones that are not. It hands the decision a complete, cross-verified file. **Accountability stays with you.**

Introducing

AURA

INTAKE AND SUBMISSIONS SPECIALIST

THE WORK · INTAKE AND SUBMISSIONS

What this work looks like today

Intake and submissions work is high volume and mostly routine. The cases that are genuinely straightforward still queue behind the ones that are not, because nothing separates them on arrival. A submission is not one document, it is a file, and nobody knows the file is incomplete until late. AURA holds that role. It reads the case, works it through the bench below, and returns a decision with the reasoning attached. Accountability for that decision stays with you.

Cited

Every check, mismatch and rectification **cited to your guidelines** and recorded.

Your cloud

Deployed in your account, on your keys. **Your customer and KYC data never leave your environment.**

INSIDE THE WORKER · THE AGENT BENCH

One Worker, a bench of three agents

AURA is not a single model answering a prompt. It is a role, and underneath it sit agents that each do one part of the case. Scrutiny is the bench that runs first on every case, on every Worker, and AURA is the Worker that owns it.

Scrutiny · 3 agents

Runs first on every case, on every Worker.

- **Intake** checks whether the application is complete against the product SOP and raises what is missing.
- **Vision** reads the documents and pulls out the data points. Stops and asks for a re-upload if the scan is not readable.
- **Veritas** cross-verifies the critical data points across documents and sources.

Cross-verified, not just extracted

- Classifies and tags every document in the submission
- Validates the facts across the whole file, not document by document
- Every gap and mismatch named, with the guideline it failed

Guideline-grounded, not templated

- Configured from your business-process guidelines
- Holds up when document sets vary; no fixed template to break

Refers only the exceptions

- Drafts the follow-up for what is missing
- Only exceptions reach your team, with the reason attached
- Hands a clean file to the next Worker: LEO, ERIC, RIO or ALEX

Bring one queue, and the second Worker inherits the integrations and the grounding AURA already passed.

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Intake to proof

01
Intake
The case arrives in whatever form it arrives in: documents, forms, images, the attachment nobody standardised.

02
Ground
Read against your guidelines, your rules and the systems the case already lives in. Nothing answered from outside them.

03
Decide
Inside the mandate, the decision is made and the next action taken. Outside it, the case is referred with the reasoning.

04
Prove
The trail is written at the moment of decision, not reconstructed afterwards. Only that version survives an audit.

The five brains

Every output passes the same five checks before it leaves. Governance is written as the decision is made, not reported after the quarter.

Configurable oversight
You set how much runs on its own, and change it whenever you choose.

Auditable
Every step and every input retained, in the form an examiner asks for.

Creditable
Cited to the policy you set, line by line.

Zero bias
Same input, same answer, every time, and provably so.

Hard-grounded
Grounded in your data and your manual. Nothing invented in the gap.

SCALE · AURA IN LIVE PRODUCTION

The intake problem at a leading Indian bank, where AURA is live today on non-individual business onboarding.

70–200+	9+	70–100	30 days
Multilingual pages in a single submission	Document types per application	Separate checks on one submission	Onboarding turnaround before AURA

NEXT STEP

Bring one queue and a month of decided files. Run AURA alongside your own intake team before it decides anything, so the comparison is against your people and your guidelines.

Book a briefing. Forty minutes. Bring one workflow, leave with a mandate.

Powered by LUMIQ

LiteCone is a suite of AI Workers by LUMIQ, the AI decision layer for financial services and insurance. It turns a role into an AI Worker, one that decides inside boundaries you set, explains itself, and stays auditable and governed, deployed in your own cloud. **LEO, the Life Insurance Underwriter, is the suite's flagship production proof point, live for over a year at a top life insurer.** LUMIQ is the team behind LiteCone: an AI-native company working only in financial services and insurance, with **13+ years in the industry**, a **100% delivery track record**, and **50+ enterprise customers**.

LUMIQ

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